

Title	Unit Does Not Spin / Cycle Stops		
Create Date	October 30, 2017	Service Bulletin Number	ASC20171030001
Revision Date	3/27/2018	Models	WA40J3000AW/AA WA40J3000AW/A2
Symptoms	Operation	Does Not Spin	Cycle Stops

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This revised bulletin supersedes any prior versions of Service Bulletin ASC20171030001.

1. Issue:

Wire harness tie can become disconnected from the motor die causing the red or blue wire to disconnect from the motor capacitor connector.

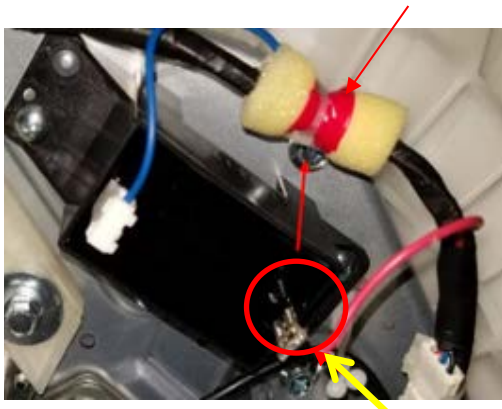
2. Symptoms:

- Hot and Cold LEDs flash
- Unit does not spin
- Unit stops during the beginning cycle
- Cycle does not complete

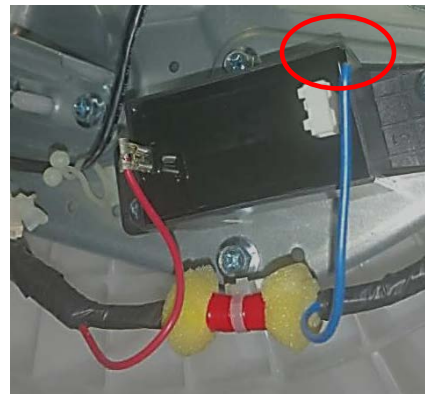


3. Service Method:

- Determine if the red or blue wire from the main wire harness is disconnected from the motor capacitor connector.
- **IMPORTANT: If the red or blue wire is disconnected, the WIRE HARNESS (DC93-00702A) MUST BE REPLACED.**
- **✖ Reconnecting the wire harness only may cause the same problem later.**



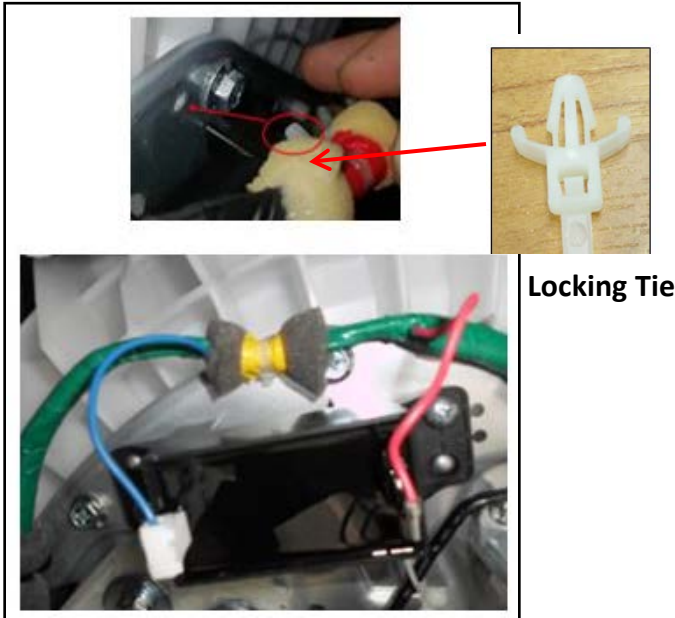
Red Wire disconnection



Blue Wire disconnection

NOTE: There are 2 versions of the wire harness (DC93-00702A), Original and Updated.
Please refer to the pictures below for repair instructions for each version.

**① Replacing the Original Wire Harness
(Wire Harness with **Locking Tie**. See the example below.)**



To complete the repair:

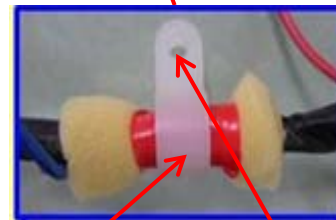
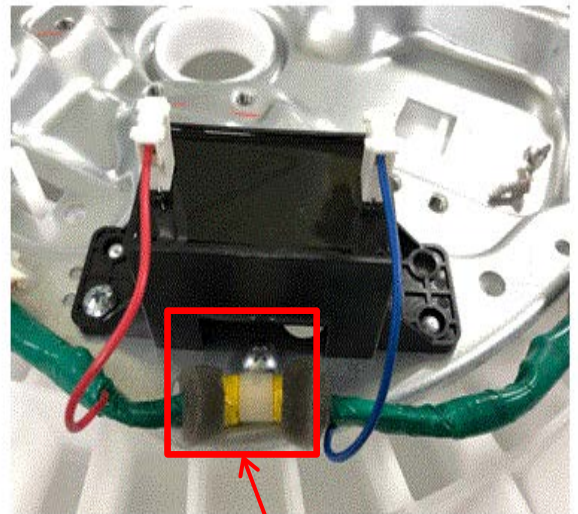
1) Replace the Wire Harness. **(Required)**



2) Add a wire tie to secure the wire harness.

**② Replacing the Updated Wire Harness
(Wire Harness with **Cable Clamp**)**

- 1) Replace the Wire Harness. **(Required)**
- 2) Insert the provided screw into the cable clamp, and then screw into the motor die.



**DC65-20008C
Cable Clamp**



**6002-000241
Screw Tapping**

Affected Models / Part Information

PRODUCT	MODEL	SVC PARTS CODE	SVC PARTS NAME
Top-loaded Washer	WA40J3000AW/AA WA40J3000AW/A2	(DC93-00702A)	ASSY WIRE HARNESS-MAIN; AUTO,WA40J3000AW/

Affected Serial Number Range:

- Production range: All washer models named above produced before Oct., 2017.
- The 8th and 9th digits in the Serial Number are: “**J9**” or smaller (J9, J8, J7, etc.).

How to check production month and year by serial number

Digit	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15
(Ex)	0	A	S	V	5	B	A	J	2	1	2	3	4	5	A

CODE	YEAR
D	2013
F	2014
G	2015
H	2016
J	2017

CODE	MONTH
1	Jan
2	Feb
3	Mar
4	Apr
5	May
6	Jun
7	Jul
8	Aug
9	Sep
A	Oct
B	Nov
C	Dec

* Units produced in October 2017 (“JA”) or later are not affected.