

Title	Display is switching from cubed/crushed on its own without being touched		
Create Date	4/12/2017	Service Bulletin Number	ASC20170412001
Revision Date	6/12/2017	Models RF28HFEDT, RF28HFEDB RF28HMEDB, RF25HMEDB RF28HDEDT, RF28HDEDB	AW2, AW3, AW4
Symptom	LED Panel	Display switching	Crushed to Cubed

Serial Numbers

Models listed above produced from July, 2016 to February, 2017 (H7~ J3)

Serial Number Example Chart|
0 A L V 4 B B H B 0 0 7 1 7 W

Production Year		Production Month	
F = 2014	G = 2015	1~9 = January ~ September	
H = 2016	J = 2017	A = October	B = November
		C = December	

In this example, production year is 2016, production month is November.

Issue

The display is switching from cubed to crushed or crushed to cubed without being touched.

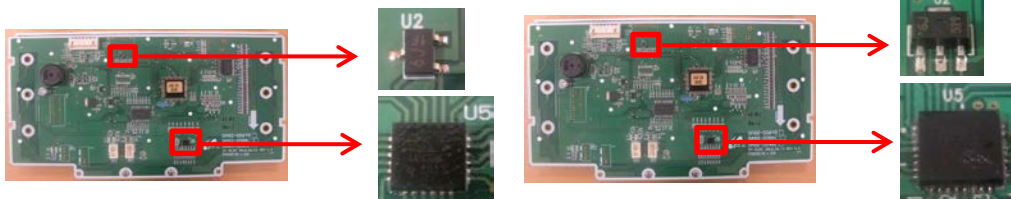


Cause

Intermittent electrical noise between the Display Touch IC and the door plate.

Improvement action

Produce a new Touch IC that has enough margin.



Repair Method

Replace the existing Assy - Cover Dispenser with the new, improved Assy - Cover Dispenser.

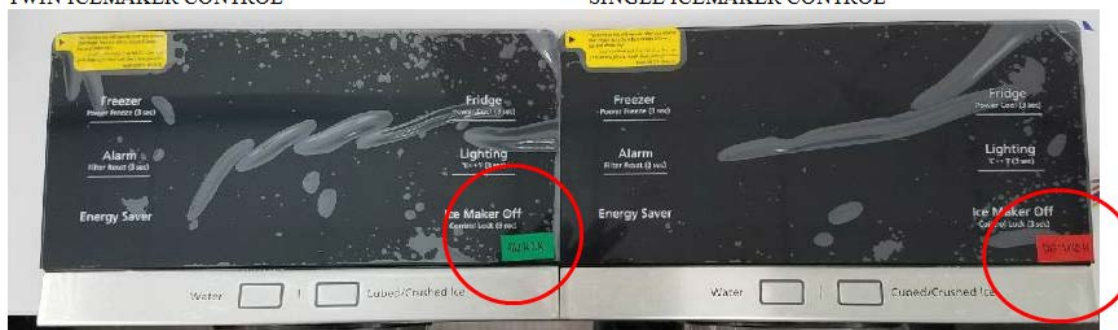
Model	Part Number Required
RF28HFEDT	DA97-13809G
RF28HFEDB	DA97-13809F
RF28HDEDT	DA97-13809G
RF28HDEDB	DA97-13809F
RF28HMEDB	DA97-13809F
RF25HMEDB	DA97-14424A

DA97-13809G

TWIN ICEMAKER CONTROL

DA97-13809F

SINGLE ICEMAKER CONTROL



Pictured Above: Photos of the DA97-1309G Twin Icemaker Control and the DA97-1390F Single Icemaker Control. The DA-1309G has a green sticker (circled). The DA-13890F has a red sticker (circled). Make sure the Icemaker you ordered has the correct sticker when it arrives.

This information is published for experienced repair technicians only and is not intended for use by the public. It does not contain warnings to advise non-technical individuals of possible dangers in attempting to service a product. Only experienced professional technicians should repair products powered by electricity. Any attempt to service or repair the product or products dealt with in this information by anyone else could result in serious injury or death. Information provided in this bulletin is subject to change or update without notice.