



SERVICE BULLETIN	
PRODUCT:	Washing Machine
BULLETIN NUMBER:	ASC20160907001
BULLETIN DATE:	9/7/2016
MODELS:	WF42H5200AF/A2 WF42H5200AP/A2 WF42H5200AW/A2 WF42H5000AW/A2 WF42H5600AP/A2 WF42H5600AW/A2 WF42H5400AF/A2 WF42H5400AW/A2

SUBJECT: Door is not locking properly.

- Door locking error displayed.
- Improper door locking operation.

ACTION:

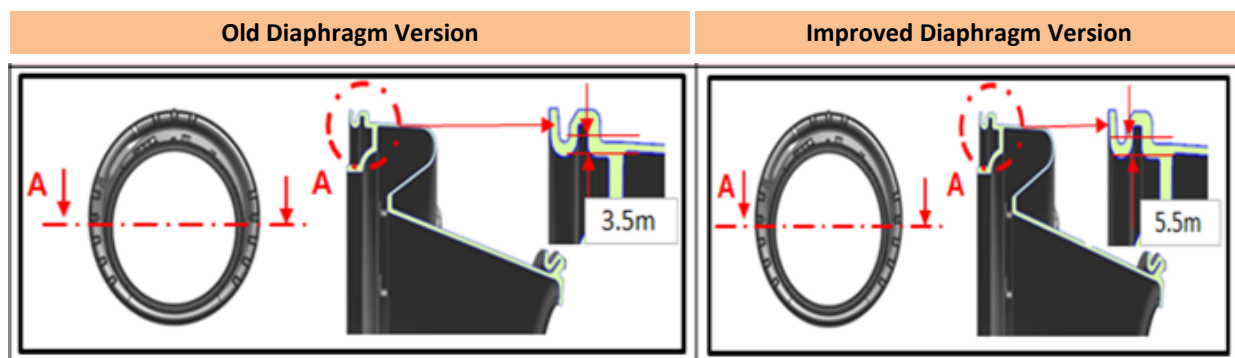
- Replace the improved Assy Diaphragm with a new Assy Diaphragm: DC97-18094B or DC97-18094C.

Model	ASSY DIAPHRAGM
WF42H5000***	DC97-18094B
WF42H5200***	
WF42H5400***	DC97-18094C
WF42H5600***	

FOR REPAIRS:

- If the unit production date is before June, 2016, replace the currently installed Assy Diaphragm with a new Assy Diaphragm.
- If the diaphragm is not replaced, the door locking issue will re-appear.

Important: Models manufactured before June, 2016 have the old diaphragm, not the improved version.



Note: Visit the Samsung Service Website at service.samsungportal.com for the Service Manual and other information on this product.