

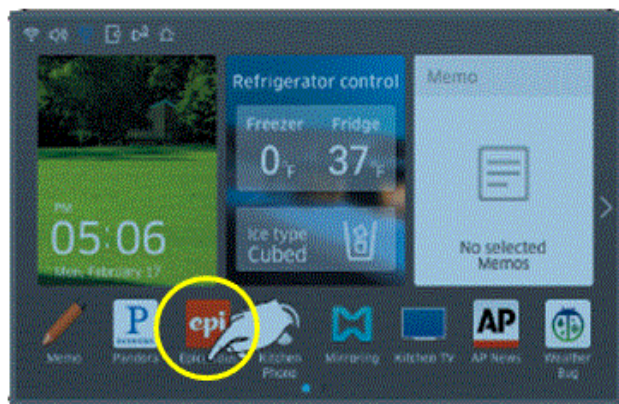
SAMSUNG

Subject: Epicurious not working

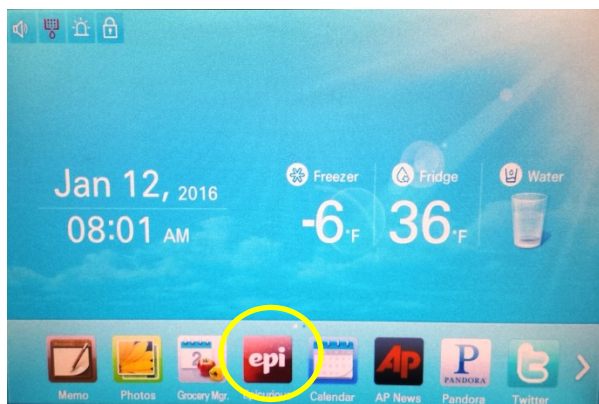
SERVICE BULLETIN	
Product:	FDR and SXS with LCD Display
Bulletin Date:	1/12/2016
Bulletin Number	ASC20160112001
Models:	RF28HMELB, RF4289HA, RSG309AA, RS27FDBTN ALL COLORS

Symptom: The Epicurious Widget on LCD screens no longer functions. An error message appears.

RF28HMELB

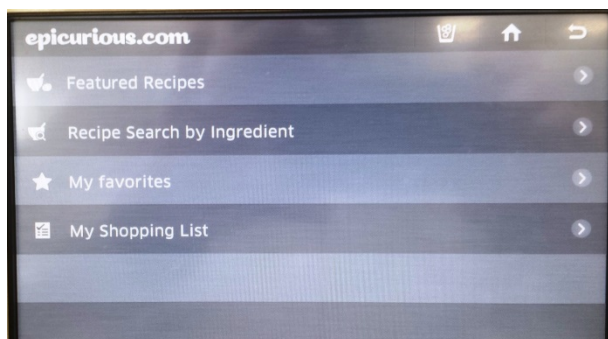


RF4289HA, RSG309AA, RS27FDBTN

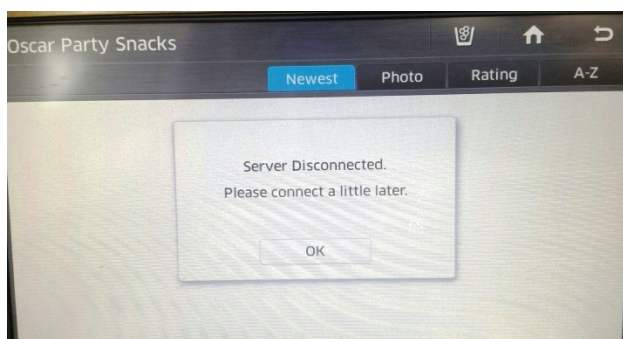


Root Cause: The license for this widget has expired. If customers try to use it, they may see an error message stating to try again later. This message should be ignored as Epicurious will not work at all.

Epicurious Home Screen



Sample Error Message



Solution: No parts should be replaced for this symptom. There currently is no solution. When Samsung secures a license with a new vendor for a similar widget, there will be an automatic software update and a new icon will appear.

Note: Consult the Samsung Service Website at (<http://.service.samsungportal.com>) for the Service Manual and other information on this product.

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