

Title	MWO Glass Platter Not Turning		
Create Date	April 12 th , 2017	Service Bulletin Number	ASC20170418001
Revision Date		Model	MWO Models (see below)
Symptom	Operation	Doesn't Work	Tray Not Rotating

Affected Models :

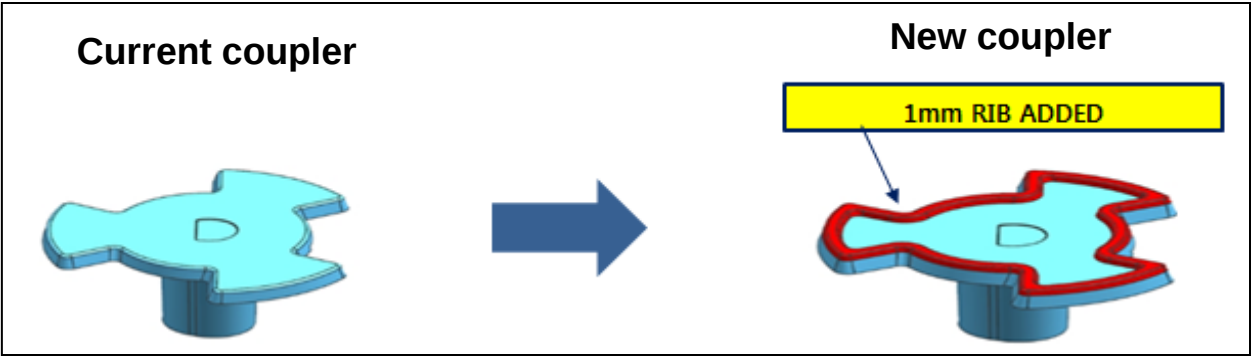
ME21F707MJT	ME18H704SFB/AC	ME21H706MQB/AC	ME21K7010DS/AA
ME21F606MJT/AC	ME18H704SFG/AA	ME21H706MQG/AA	ME21K7010DS/AC
ME21F606MJT/AA	ME18H704SFS/AA	ME21H706MQG/AC	ME21F707MJT/AA
ME16H702SEB/AA	ME18H704SFS/AC	ME21H706MQS/AA	ME21F707MJT/AC
ME16H702SEB/AC	ME18H704SFW/AA	ME21H706MQS/AC	ME21H9900AS/AA
ME16H702SES/AA	ME18H704SFW/AC	ME21H706MQW/AA	ME21H9900AS/AC
ME16H702SES/AC	ME20H705MSB/AA	ME21H706MQW/AC	ME16K3000AB/AA
ME16H702SEW/AA	ME20H705MSB/AC	ME21K6000AS/AA	ME16K3000AB/AC
ME16H702SEW/AC	ME20H705MSS/AA	ME17H703SHB/AA	ME16K3000AS/AA
ME17H703SHB/AC	ME20H705MSS/AC	ME17H703SHS/AA	ME16K3000AS/AC
ME17H703SHS/AC	ME20H705MSW/AA	ME17H703SHW/AA	ME16K3000AW/AA
ME17H703SHW/AC	ME20H705MSW/AC	ME21K7010DG/AA	ME16K3000AW/AC
ME18H704SFB/AA	ME21H706MQB/AA	ME21K7010DS/A2	ME16K3010AS/AC

Affected Units:

All Production units of above models may be affected.

Issue:

The glass platter does not engage the coupler properly and it fails to rotate.



Repair Method:

The height of the new coupler has been increased to ensure that it properly engages the glass platter. Replace the old coupler with the new coupler .

Part Name	Part Number	Part Image
COUPLER	DE67-00236A	

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