



SERVICE BULLETIN	
PRODUCT:	Washing Machine
BULLETIN NUMBER:	ASC20150514001
BULLETIN DATE:	5/14/2015
MODELS:	WA40J3000AW/A2

SUBJECT: Cycle does not complete / Unit does not shut off

SYMPTOMS:

- The cycle does not complete.
- The unit does not shut off or won't stop.
- The unit keeps filling and draining.
- The unit keeps going through rinse and spin cycle.
- The unit takes over 2 hours or more to complete a cycle.

REPAIR:

If the unit continuously tries to spin or does not stop or shut off, you must replace the **Main PCB (DC92-01739A)**.

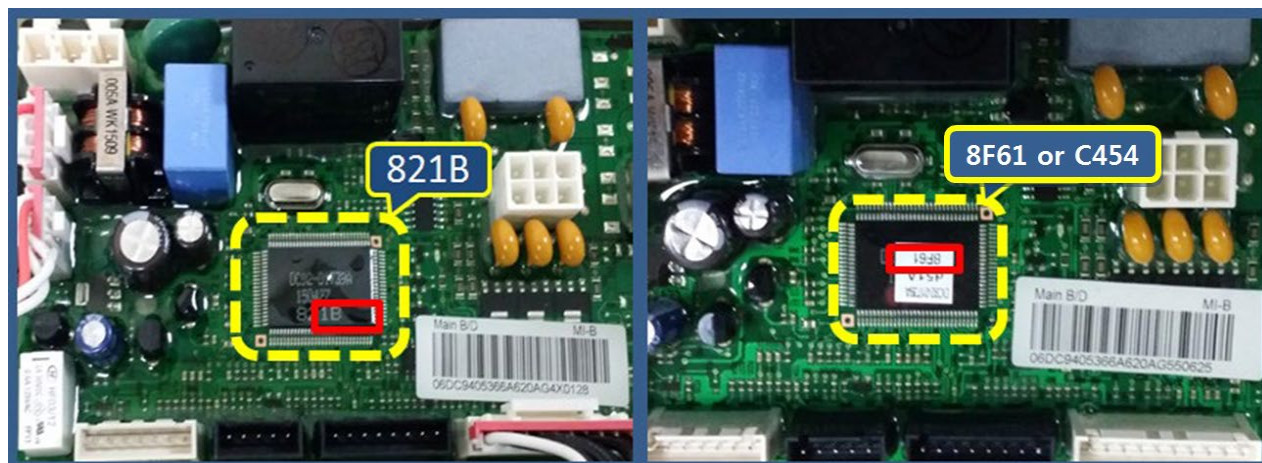
The table below lists the S/N range of the washers affected by this service bulletin.

Model	Production Dates	Serial Numbers
WA40J3000AW/A2	Through May, 2015	0DLC5AUG100151E~0DLC5AUG503245K
		0DLC5AEG300051E~0DLC5AEG500052W

※ To check the MICOM version by visually checking the Main PCB.

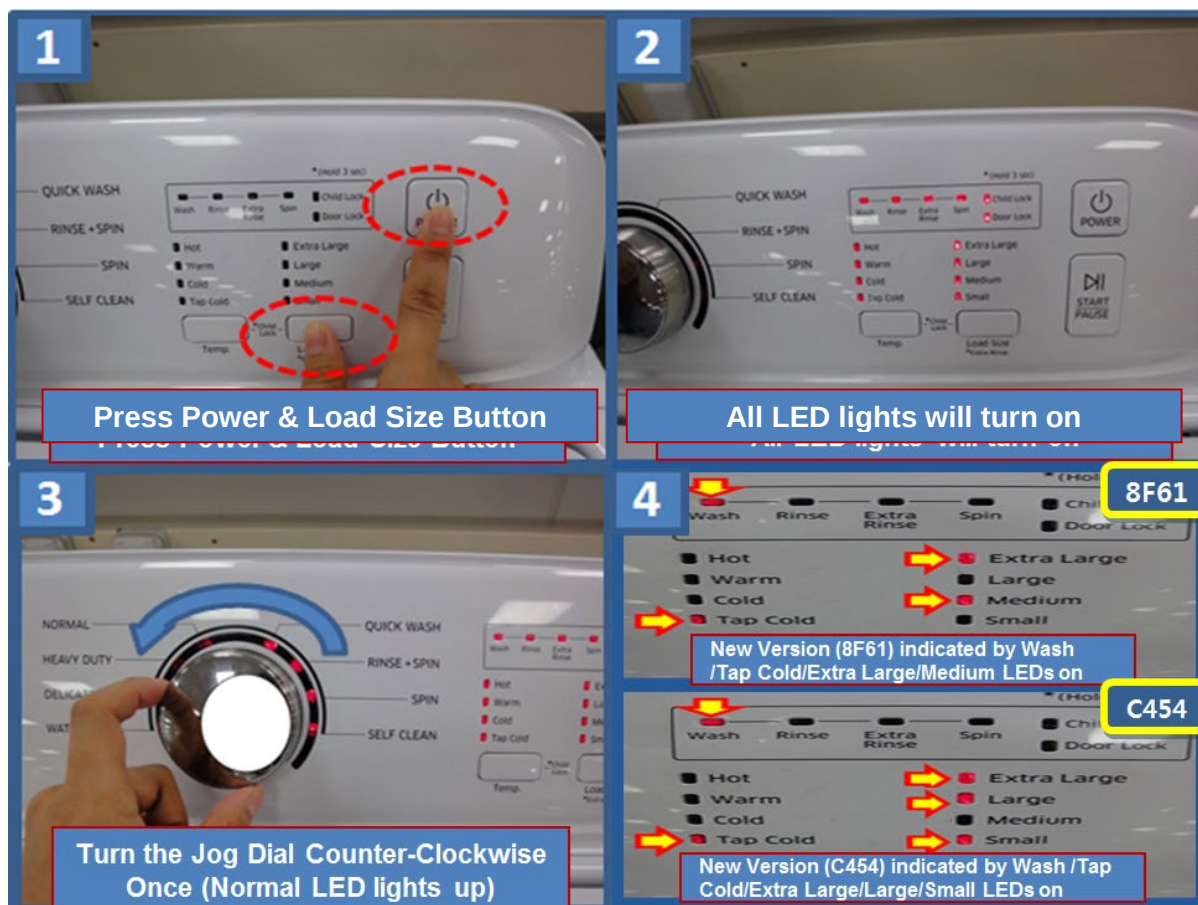
Old Version PCB

New Version PCB



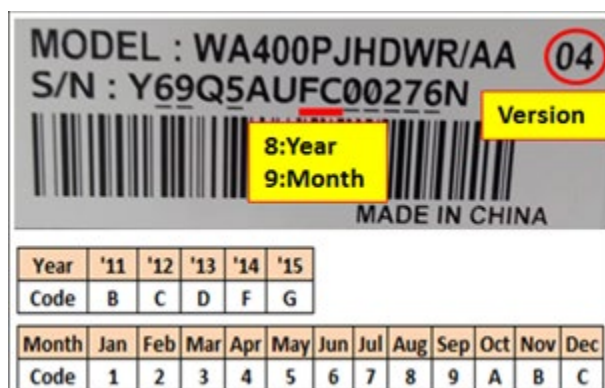
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※ To check the MICOM version by visually checking the display on the unit.



※ Affected Production Dates

To determine the production date of a unit, look at the 8th and 9th digits of the serial number. The 8th place is the year and the 9th place is the month. See the example below.



The units affected by this bulletin will have G (2015) in the 8th place and 1, 2, 3, 4, or 5 in the 9th place.

Symptom Codes

Symptom 1	Symptom 2	Symptom 3	Symptom 4
L3	01	03	01

Note: Visit the Samsung Service Website at service.samsungportal.com for the Service Manual and other information on this product.

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