

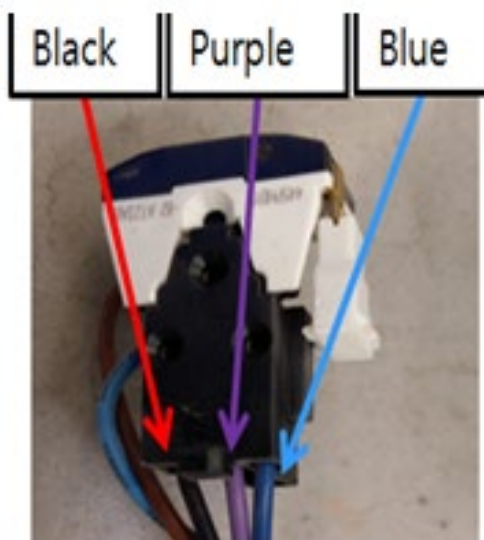


SERVICE BULLETIN	
Product:	AW1-12 French Door Refrigerators
Bulletin Date:	4/10/2015
Bulletin Number:	ASC20150410001
Models Effected:	RF260BEAE, RF261BEAE, RF263BEAE, RF263TEAE All Colors

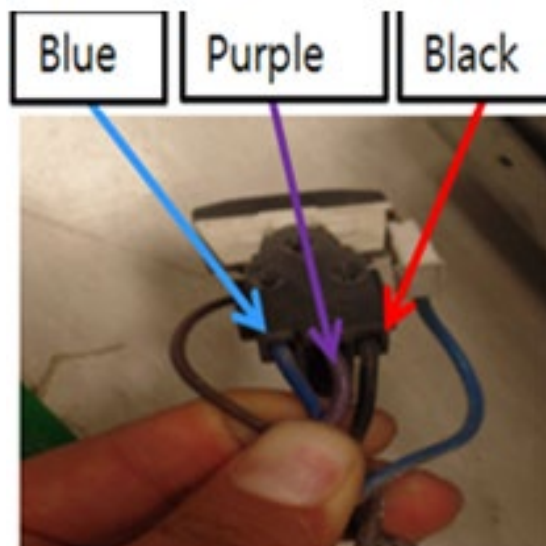
SUBJECT:

The compressor harness assembly is in the wrong position at the compressor. The harness at the compressor connector is reversed. See the illustrations below of a bad wire harness and a correct wire harness.

Example of a Bad Harness



Example of a Proper Harness



The overall result is that this causes a reverse rotation of the compressor, eventually producing a locked shaft.

Symptoms:

- The compressor shaft is locked. (The compressor does not start.)
- 81 E Error Code
- 84 E Error Code

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Background:

The compressor harness was assembled in the wrong position in some refrigerators produced in March, 2014 and April, 2014. Only units produced in March, 2014 and April, 2014 present this problem.

To confirm the production date, check the 8th and 9th digits in the serial number. Refrigerators produced in March, 2014 will have F3 as the 8th and 9th digits. Refrigerators produced in April, 2014 will have F4. See the example below.

JKKM4BBF301239H

Check digits 8 & 9.
Look for: F3, F4

Repair:

1. - Replace the compressor.
2. - Replace the Wire harness – Comp.
Part number: [DA39-00154L](#)

Symptom Codes

Symptom 1	Symptom 2	Symptom 3	Symptom 4
L3	02	07	03

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