



SERVICE BULLETIN	
Product:	DISHWASHER
Bulletin Number	ASC20151026001
Bulletin Date:	Revision Date: 1/03/2017
Models:	DW80H9930US/AA, DW80H9950US/AA, DW80H9970US/AA, DW80J9945US/AA, DW80J7550UG/AA DW80J7550US/AA, DW80J7550UW/AA

SUBJECT: Version 01 Water Wall Dishwasher

Issue: Changes to the Assy Motion and Assy Cover Nozzle

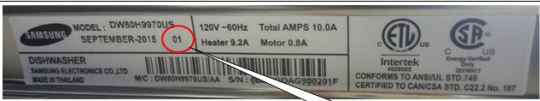


Assy Motion



Assy Cover Nozzle

FOR SERIAL NUMBERS 0CN1GDAG900514D AND ABOVE: Production of the models listed above will be **Version 01**. Changes have been made to the Assy Motion and Assy Cover Nozzle. Refer to the table on the next page for updated part numbers. For Version 01 models, a 7C (Motor Vane Error) will occur if the Assy Vane becomes separated from the Assy Motion. When ordering parts, please be sure to verify the version on the data tag or order parts by serial number. The data tag will have a 01 next to the production date on the data tag as shown below.

Improve apply date	March.2014~10th.Sep.2015	10th.Sep.2015
Apply to Production Serial		0CN1GDAG900514D
Compatibility		
Comment		Verify , 1. Serial number (0CN1GDAG900514D) Or 2. Update version(01) on Label.

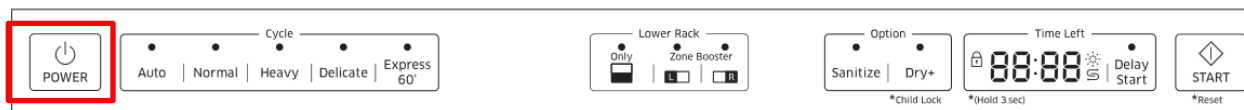
Important Note: In addition to the part changes, the 7C error code will no longer stop the dishwasher from operating and no error will be displayed. Instead, if the Assy Vane is blocked or separated from the Assy Motion, the water wall portion of the dishwasher will stop operating and the cycle will complete using only the middle and top spray arms. **For 7C errors, the most likely symptom will be “not cleaning”.** For all “not cleaning” symptoms, use the check recall mode to check the stored symptoms and correct as needed. To enter check recall mode, follow the steps below the table on the next page.

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Part Desc	Image	Ver 00	Ver 01	Ver 00 Repair Guide	Ver 01 Repair Guide
Assy Motion		DD97-00204A	DD97-00204B	Replace with DD97-00204A	Replace with DD97-00204C and DD97-00206B
Assy Vane		DD97-00206A	DD97-00206B	Replace with DD97-00206A	Replace with DD97-00206B
Assy Cover Nozzle		DD97-00216A	DD97-00216A	Replace with DD97-00216A and DD97-00204C and DD97-00206B	Replace with DD97-00216A

Enter Check Code Recall

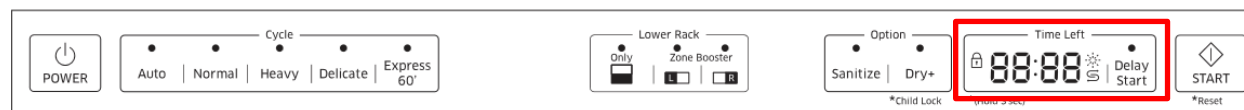
1. Press Power to turn the dishwasher on.



2. Press and hold the “Normal” and “Lower” keys at the same time for 7 seconds.



3. The last stored error code will display.



4. To exit the Check Code Recall Mode, press and hold the “Normal” and “Lower” keys at the same time for 7 seconds.



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Please see chart below to interpret production dates by serial number.

A	3	2	R	7	M	A	C	9	0	0	0	0	1	M
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Production year				Production Month			
2001	R	2011	B	Jan	1		
2002	T	2012	C	Feb	2		
2003	W	2013	D	Mar	3		
2004	X	2014	F	Apr	4		
2005	Y	2015	G	May	5		
2006	L	2016	H	Jun	6		
2007	P	2017	J	Jul	7		
2008	Q	2018	K	Aug	8		
2009	S	2019	M	Sep	9		
2010	Z	2020	N	Oct	A		
				Nov	B		
				Dec	C		

Note: Consult the Samsung Service Website at (<http://.service.samsungportal.com>) for the Service Manual and other information on this product.

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