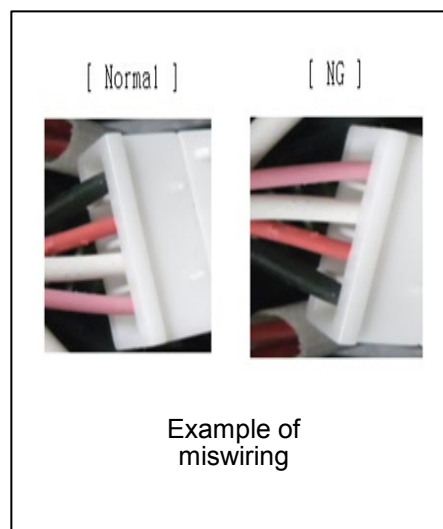




SERVICE BULLETIN	
Product:	Convection Microwave Oven
Bulletin Number:	ASC20150209001
Bulletin Date :	2/9/2015
Models:	MC11H6033CT/AA

SUBJECT: Convection Microwave Oven Wiring Re-Work

BACKGROUND: Due to a wiring issue, the convection heater operates instead of the convection fan during the three minutes after the completion of the convection cooking cycle.



SOLUTION: Order and install Assy wire harness-sub

PART NAME	PART CODE	Specifications
ASSY WIRE HARNESS-SUB	DE96-01060A	MC11H6033CT/AA,120V,FREE VOLT

Cable connector	Spec.
	60mm

This information is published for informational purposes only and intended for use only by personnel qualified for the specific tasks depicted. Qualified personnel are those who, based on their training and experience, are capable of identifying risks and avoiding potential hazards when handling or servicing a product. Only qualified personnel should repair products powered by electricity. Any attempt to handle, service or repair the product or products by anyone other than qualified personnel could result in serious injury or death. You agree that your use of and reliance on this information is at your sole risk. This information is subject to change or update without notice. There are no warranties, either expressed or implied, regarding the accuracy or completeness of this information.

Procedure to Install Assy Wire Harness-Sub

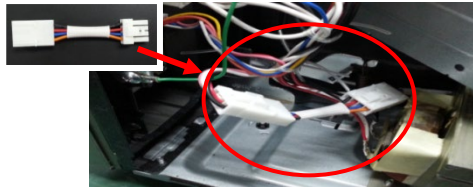
1. Remove 4 screws to disassemble the outer panel.



2. Disconnect the original connector.



3. Add new cable connector. Then, check the performance by starting a convection cooking cycle and making sure that the fan operates, not the heater, after the completion of the convection cooking cycle.



4. Reinstall the outer panel using the 4 screws removed in step 1.



PLEASE NOTE THAT THE CONVECTION FAN WILL NOT COME ON UNTIL THE OPERATING TEMPERATURE REACHES 325°F. IF THE TEMPRATURE IS BELOW 325°F, THE FAN WILL NOT OPERATE.

Serial Numbers of Ovens Affected

Product	Model Code	Affected Serial Number Range	
		Start	End
Microwave Oven	MC11H6033CT/AA	0A437WRF600001M	0A437WRF00250Z

Symptom Codes

Symptom 1	Symptom 2	Symptom 3	Symptom 4
4	99	99	

Note: Consult the Samsung Service Website at (<http://.service.samsungportal.com>) for the Service Manual and other information on this product.

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