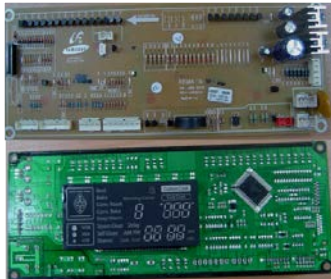




SERVICE BULLETIN	
Product:	Electric Range
Bulletin Date:	1/30/2015
Bulletin Number:	ASC20150130001
Models:	FE-700WX, FTQ387LWGX, FTQ307NWGX

SUBJECT: E-28 error **AFTER** replacing Main PCB or Sub PCB

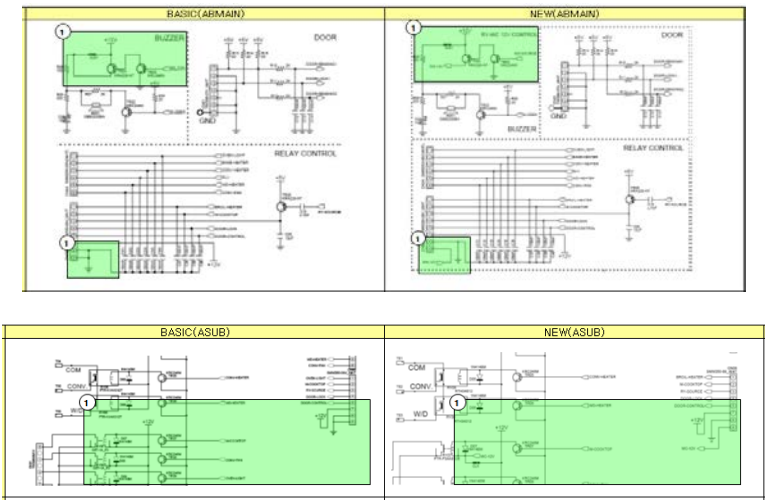


Sub PCB



Main PCB

Background: The Assy PCB Main and Assy PCB Sub circuit design was changed on May, 23, 2012. If a new PCB (Main or Sub) is installed with an old PCB (Main or Sub), an internal short circuit occurs and the range displays an E-28 error.



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Solution: If you need to change either the Main or Sub PCB on ranges produced before June 2012:

✕ You must replace both the Main and Sub PCB together.

Please refer to the chart below for part information.

Model Name	Part Being Replaced	Parts To Order	
FTQ387LWGX/XAA	OAS-ABMAIN-02 (Main PCB)	DE92-03019B	DE92-03208B
FTQ307NWGX/XAA	OAS-ABMAIN-05 (Main PCB)	DE92-03019C	DE92-03208B
FTQ307NWGX/XAC	OAS-ABMAIN-05 (Main PCB)	DE92-03019C	DE92-03208B
FE-R700WX/XAC	OAS-ABMAIN-07 (Main PCB)	DE92-03019E	DE92-03208B
FTQ387LWGX/XAA	OAS-ASUB-00 (Sub PCB)	DE92-03019B	DE92-03208B
FTQ307NWGX/XAA	OAS-ASUB-00 (Sub PCB)	DE92-03019C	DE92-03208B
FTQ307NWGX/XAC	OAS-ASUB-00 ((Sub PCB)	DE92-03019C	DE92-03208B
FE-R700WX/XAC	OAS-ASUB-00 (Sub PCB)	DE92-03019E	DE92-03208B

Symptom 1	Symptom 2	Symptom 3	Symptom 4
3	2	2	

Note: Consult the Samsung Service Website at (<http://.service.samsungportal.com>) for the Service Manual and other information on this product.

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