



SERVICE BULLETIN	
Product:	French Door Refrigerators with Sparkling Water Feature
Bulletin Date:	8/1/2014
Bulletin Number	ASC20140801001
Models:	RF23HSESBSR/AA RF31FMESBSR/AA RF34H9960S4/AA

Subject: Soda Stream Carbonator leaks CO2. No Sparkling Water created.

Symptom: Customer installs a new Soda Stream Carbonator and the CO2 leaks out.

Root Cause: Some Soda Stream Carbonators may not be compatible with the coupling in the refrigerator.

Field Solution: Replace the coupling. The new coupling works with all Soda Stream Carbonators.

New Service Part: Part Code DA82-01417A



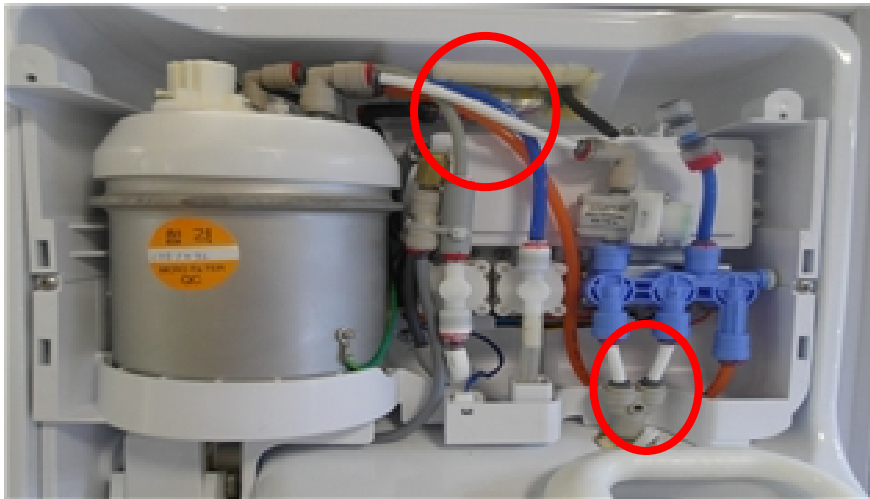
Repair Procedure:

1. Remove the cover of the Sparkling Module.

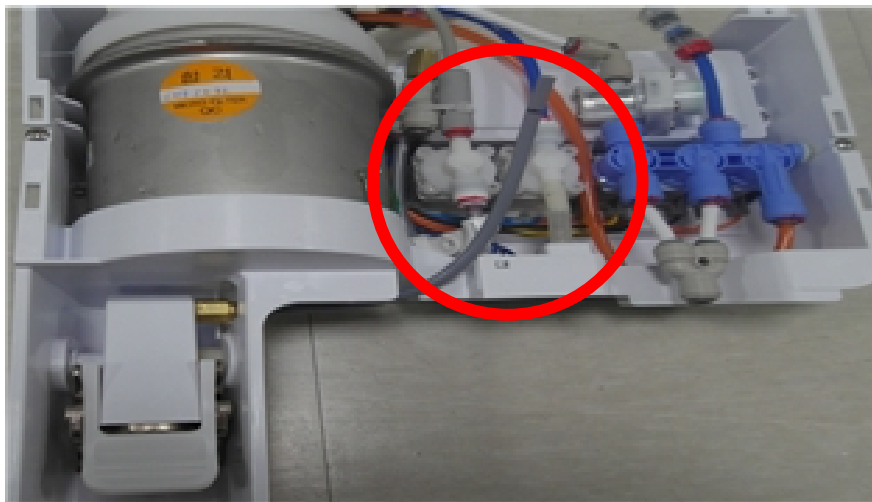


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2. Remove the three screws securing the Sparkling Water Module, and then disconnect the water lines.



3. Remove the Sparkling Module, and then disconnect the carbonator line (grey) from the connector. You will first have to remove the red C clip.

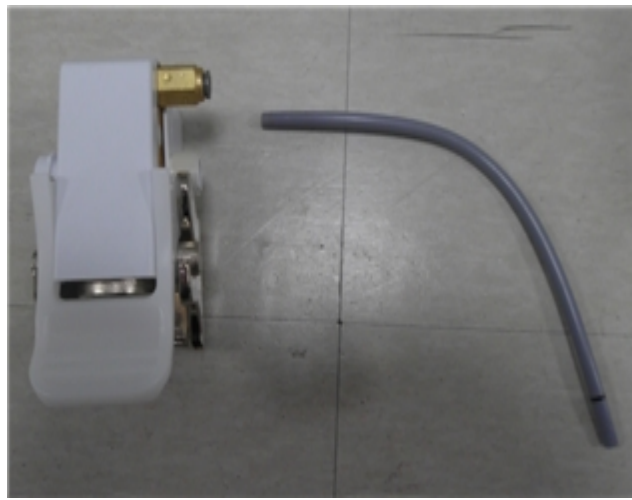


4. Remove the 2 screws holding in the coupling.



5. Remove the coupling, and then replace it with the new part. Reassemble in reverse order.

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Factory Solution: Beginning with June, 2014 production, all new refrigerators with the Sparkling Water feature will include the new coupling. In addition, all service replacement Sparkling modules will come with the new coupling.

Serial Number Example:

JJ5543C**F6**00160A

Production Year			Production Month
S = 2009	Z = 2010	B = 2011	1 ~ 9 = January ~ September
C = 2012	D = 2013	F = 2014	A = October, B = November
G = 2015	H = 2016	J = 2017	C = December

In the example, F = 2014 and 6 = June.

Note: Consult the Samsung Service Website at (<http://.service.samsungportal.com>) for the Service Manual and other information on this product.

Symptom Codes

Symptom 1	Symptom 2	Symptom 3	Symptom 4
L3	03		

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