



Fast Track Troubleshooting

Model:
DW80F600**



Support Information:

HELP: 1-888-751-4086 (Tech Sup. – ASC/SSD)

1-866-894-0637 (Tech Sup. - FE/ME)

GSPN: <http://gspn3.samsungcsportal.com/main.jsp>

PLUS ONE: <http://my.plus1solutions.net/clientPortals/samsung>

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IMPORTANT SAFETY NOTICE – “For Technicians Only” This service data sheet is intended for use by persons having electrical, electronic, and mechanical experience and knowledge at a level generally considered acceptable in the appliance repair trade. Any attempt to repair a major appliance may result in personal injury and property damage. The manufacturer or seller cannot be responsible, nor assume any liability for injury or damage of any kind arising from the use of this data sheet.

Components	Volts	Ohms
Water Valve	120vac	1.2k
Drain Pump	120vac	37-42
Heater	120vac	13
Fan Motor	120vac	2.6k
Disp. wax motor	120vac	2.3k
Thermal actuator		1.45k
Circulation Motor	120vac	15-21

Tech Bulletins

ASC20130913001- Issued 9-10-13
(“Support Cup”/upper rack issue)

ASC20131120001-Issued 11-20-13
(Improved software)

ASC20141007001-Issued 10-07-14
(Door corner leaks 0E & 5E errors)

Thermistor Table			
DW80F600/800			
Temp (C°)	Temp (F°)	Version 00 Resistance (kΩ)	Version 01 Resistance (kΩ)
5	41	22.357	125.78
10	50	18.121	98.323
15	59	14.777	77.454
20	68	12.122	61.465
25	77	10	49.12
30	86	8.295	39.517
35	95	6.916	31.996
40	104	5.796	26.065
45	113	4.881	21.358
50	122	4.13	17.599
55	131	3.51	14.579
60	140	2.996	12.14
65	149	2.569	10.159
70	158	2.211	8.542

Cycle chart (DW80F600 Series)

Cycle	Pre-wash1	Pre-wash2	Main wash	Rinse 1	Rinse2	Rinse3	Last Rinse [Sanitize]	Dry	Water [gal(ℓ)]	Time (min.)
Normal	●	Flex 113 °F (45 °C)	118 ~ 145 °F (48 ~ 63 °C)	Flex	●	x	136 ~ 149 °F (58 ~ 65 °C) [182 °F (72 °C)]	●	3.1 ~ 7.2 (11.7~27.2)	106~143
Heavy	●	●	140 °F (60 °C)	●	●	●	158 °F (70 °C) [162 °F (72 °C)]	●	8.6 (32.5)	152
Delicate	●	x	122 °F (50 °C)	●	●	x	140 °F (60 °C)	●	5.0 (18.8)	117
Smart Auto	●	Flex	122 °F~138 °F (50~59 °C)	Flex	●	x	138 °F (59 °C) [162 °F (72 °C)]	●	3.6~6.7 (13.7~25.2)	107~138

Last Rinse column is temps when sanitize is selected
When Smart Auto or Normal cycle is selected flexible steps can be eliminated depending on soil level of dishes

Which Detergent Ingredients Give Best Dishwasher Performance?

Detergent with a separate rinse additive in the dispenser gives better drying performance.

For tough baked on soils an Enzyme detergent is better at hydration of the food soils.

For staining such as tomato, coffee and tea, a detergent with Chlorine bleach will work on the stains much better than an Enzyme based detergent.

Now that phosphate content in dishwasher detergent has plummeted to 0.5 percent from as high as 8.7 percent, conditioned (soft) water is even more critical. The reduction of phosphates may cause spots and film on dishes that can form when the minerals and food bits combine during the wash. It is important to test water hardness for wash ability complaints.

Water -- Too Soft ("over-sudsing") can leave deposits on clean dishes.

Too Hard can cause spotting/staining and poor wash ability

Dishes -- Too Dirty (garbage disposal), Too Clean (over-sudsing)

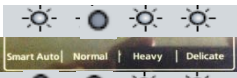
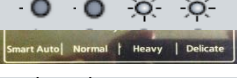
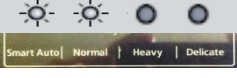
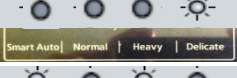
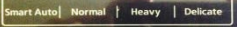
Thoughts? (Drain Suds Lock)

Detergent -- Chlorine, Enzyme, All-in-one & Tablets (over-sudsing)

Thoughts? (Suds Lock)

Rinse Additive -- Liquid in dispenser, All-in-one Thoughts?

Diagnosics

	Meaning	Occurring condition	Expected condition
	Temperature Sensor error	When 0.2V or below, or 4.5V or above is maintained for over 3 seconds.	Assy Sensor ECS terminal not connected - Possible defect : Assy Sensor ECS, Main PBA
	Heater error	When the temperature change is 4°C or less within the first 10 minutes after the heating starts.	Heater terminal not connected - Possible defect : Main Wire-Harness, Heater, Main PBA
	High temperature Heating error.	When the temperature of the Thermistor is 80°C or above for more than 3 seconds.	Water supply temperature of 80°C or above. - Possible defect : Assy Sensor ECS, Main PBA.
	Low-level water error	1. When high level sensor is not detected after water supply was done, drain & refill the water. After then, if high level sensor is not detected again, this error is occurred. 2. When low level sensor is detected over 5 seconds during wash operation, this error is occurred.	Water-level sensor terminal is not connected. - Possible defect : Assy Case Brake, Assy Sensor ECS, Main PBA.
	Water supply error	1. When the pulse of 100 or less is detected even 73 seconds after the water supply. 2. When flow meter pulse is 5 or less for 13 seconds after the water supply starts. 3. When the water supply does not complete 6 minutes after the water supply starts.	Alien particles within water supply valve. Water supply valve terminal not connected. - Possible defect : Main PBA, Water supply valve , Flow Meter.
	High temperature Water supply error	When 80°C or above is detected during water supply .	Water supply temperature is 80°C or above. - Possible defect : Assy Sensor ECS, Main PBA.
	Drain error	When OFF status of Low Level S/W is not detected within 3 minutes during the drain.	Case Sensor part breakdown. - Possible defect : Flow Meter, Main PBA, Water supply valve. - Possible defect : Drain pump, Assy Sensor ECS, Main PBA.
	Over-level water error	When overflow detection AD data is 3.5V or below for 3 seconds. (When leakage sensor detects 3.5V or below for 1 seconds during water supply).	Case Sensor part breakdown. - Possible defect : Flow Meter, Main PBA, Water supply valve
	Leakage error	When leakage sensor detects 3.5V or below for 1 seconds.	- Possible defect : Each hose connection, Sump and Tub assembly, Drain Pump assembly , Main PBA.
	Button error	When the button is pressed continuously for over 10 seconds.	- Possible defect : Sub PBA in control panel, Main PBA.
	Door open warning	When door is open in washing period.	Door is not closed properly in test mode only. - Possible defect : Door lock switch, Main PBA.
	Communication error	Communication error between Micom in sub PBA and Touch IC in touch PBA or between Micom in sub PBA and Micom in main PBA..	- Touch IC is damaged or reset from power noise. - Micom in sub PBA or main PBA is damaged. - Un-connection Signal pin (not DC voltage) between touch PBA and sub PBA or between sub PBA and main PBA.

Service Inspection Mode press
(Heavy + Delicate + Power) to
enter

4-3-1. DMT400/DW80F600 Series

- Press the 'Heavy' + 'Delicate' + 'Power' buttons at the same time for two seconds to enter Service Inspection Mode.
- All LEDs are displayed for the first two seconds and then Software-Ver. will be indicated Binary Code using LED of 'Normal, Heavy, Delicate, Smart Auto'.
- You can change the mode by pressing the Normal button again. To advance to the next mode, press the normal button.
- If you want to activate a mode while operating the dishwasher, the door must be closed.
- If 'Heavy' LED , 'Heavy+Smart Auto' LED, 'Heavy+Delicate+Smart Auto' LED error occur, enter Service Inspection Mode after resolving it.

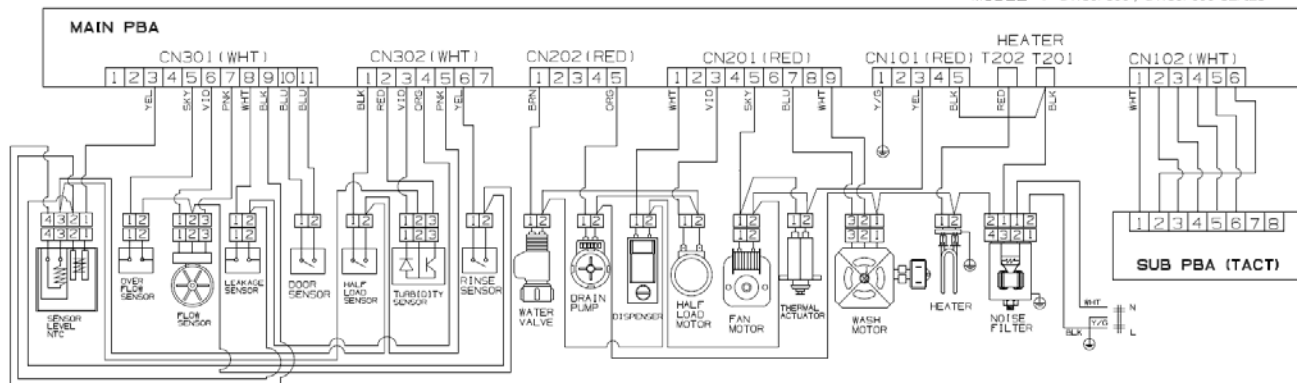
Mode	Display	Related Parts	Symptoms	Note
No.1	'Smart Auto' LED	• Drain pump • Inlet Valve • Flow Meter • Water-level sensor • Turbidity	Door open warning Water supply Error Low level water Error Turbidity Error	If Door is open, Door open warning ('Delicate + Smart Auto' LED) will blink. If low level sensor is not detected, Drain is executed. Water supply will be executed when low level sensor is Off. If water is not fully supplied(sensing on flow-meter), the Water Supply Error ('Smart Auto' LED) will blink. When high level sensor is not detected after water supply was done, Low-level water error ('Normal + Heavy + Smart auto' LED) will blink. When Turbidity problem is occurred after water supply was done, Turbidity Error ('Normal + Heavy' LED) will blink. If all functions in this mode are completed, Wash LED will blink.
No.2	'Delicate' LED	• Circulation Motor	A nozzle does not inject water.	If Low Level sensor is detected before Circulation Motor is operating, ('Delicate + Sanitize' LED) will blink. When water is filled enough, Circulation Motor -2(190W) will be operated.
No.3	'Delicate' + 'Smart Auto' LED	• Circulation Motor	A nozzle does not inject water.	If Low Level sensor is detected before Circulation Motor is operating, ('Delicate + Smart auto + Sanitize' LED) will blink. When water is filled enough, Circulation Motor- 1(150W) will be operated.
No.4	'Heavy' LED	• Circulation Motor • Heater • Thermistor (or Assy Sensor ECS) • Dispenser	Heater Error	If Low Level sensor is detected before Circulation Motor is operating, ('Heavy + Sanitize' LED) will blink. When water is filled enough, Circulation Motor 1(150W) and Heater will be operated. When the temperature meet 60°C or above, the heater is turned off and the 'Wash' LED will blink. If Heater or thermistor(or Assy Sensor ECS) have problems, the Heater Error ('Heavy + Delicate' LED) will blink. Dispenser will operate during 130 seconds only one time.
No.5	'Heavy' + 'Delicate' + 'Smart Auto' LED	• Dry Fan Motor • Dispenser	The Dry Fan motor does not work.	Operate the Dry Fan Motor and check whether Rinse aid is filled or not. If there is not rinse aid in Dispenser, Rinse Refill lamp is ON.
No.6	'Normal' LED	• Inlet valve • Overflow Sensor	Over level water Error	Water is supplied until Over-level water error ('Heavy + Smart Auto' LED) is blinked. If Over-level water error occurs, overflow sensor is OK.
No.7	'Normal' + 'Smart Auto' LED	• Drain Pump • Water-level sensor	Drain Error	Drain pump will drain until low level sensor is detected. If Low level sensor is not detected after 60 seconds, Drain Error ('Delicate' LED) will blink.
No.8	'Normal' + 'Delicate' + 'Smart Auto' LED	• Inlet Valve • Circulation Motor • Dry Fan Motor • Drain Pump • Heater		Operate each operating part when the key is pressed. (See the below) When the 'Smart Auto' Key is pressed Water supply is On('Smart Auto' LED On) and pressed again it is Off ('Smart Auto' LED Off) When 'Heavy' Key is pressed each time, it works the Circulation Motor-1 is On ('Heavy' LED On) → Off ('Heavy' LED Off) → Circulation Motor-2 is On ('Heavy' LED On) → Off ('Heavy' LED Off), Dry Fan Motor is On ('Heavy' LED On) → Off ('Heavy' LED Off), Drain Pump is On ('Heavy' LED On) → Off ('Heavy' LED Off). When 'Delicate' Key is pressed, it woks Heater On ('Delicate' LED On during 2 seconds) and Off automatically. When a different key is pressed during individual operation of the operating part, present operating part is stopped and the applicable operation for the pressed key will start.

6-3. WIRING DIAGRAM (DW80F800, DW80F600)

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SCHEMATIC DIAGRAM

MODEL : DW80F800 / DW80F600 SERIES



- ▶ CN101
 - 1) GND
 - 2) NC
 - 3) NEUTRAL
 - 4) NC
 - 5) LIVE
- ▶ CN301
 - 1) HIGH-R
 - 2) HIGH/LOW-T
 - 3) LOW-R
 - 4) HIGH/LOW-T
 - 5) OVER FLOW
 - 6) COLD COUNT
 - 7) 5V
 - 8) LEAKAGE
 - 9) SUMP THERMISTOR
 - 10) 12V
 - 11) DOOR SENSE
- ▶ CN302
 - 1) HALF LOAD SENSE
 - 2) TURBIDITY-R
 - 3) TURBIDITY-T
 - 4) GND
 - 5) 5V
 - 6) RINSE-SENSE
 - 7) OPTION-SENSE
- ▶ CN102
 - 1) 5V
 - 2) 12V
 - 3) RXD
 - 4) TXD
 - 5) WAKE-UP
 - 6) GND
- ▶ CN501
 - 1) GND
 - 2) MODE
 - 3) 5V
 - 4) OCKIO
 - 5) OCDCK
- ▶ CN202
 - 1) COLD-VALVE
 - 2) NC
 - 3) OPTION
 - 4) NC
 - 5) DRAIN PUMP
- ▶ CN201
 - 1) DISPENSER
 - 2) NC
 - 3) HALF LOAD (option)
 - 4) NC
 - 5) Dry Fan MOTOR
 - 6) NC
 - 7) WASH MOTOR -1
 - 8) NC
 - 9) WASH MOTOR 2
- ▶ T201
 - 1) LIVE
- ▶ T202
 - 1) HEATER

Fast Track Troubleshooting

Leaking Code

Moisture creates resistance between the pins. **ALWAYS** clean the area below the pins after troubleshooting.

Check Pump Ass'y for proper twist lock.

Condensation may form on the tray from uninsulated outside walls or large hole in the floor to a cold basement.

Check Drain Hose for cut or small hole.

Check all components mounted to the sump for any leakage.

Detergent Door Not Opening

1. Never overfill the dispenser compartment with powder or liquid, only go below or up to fill line.
2. If there is residue around the dispenser door area. Previously undispensed, partially dispensed, or door stuck close issue) clean it with mild soap & water. The residue can foul the mating latch.
3. If the customer uses "tablets" or some self contained type of soap tab, make sure it is fully seated and the door does not 'sandwich' it shut.
4. Make sure that in the rack nearest to the dispenser door when the door is shut, is not obstructing the opening of the dispenser with some protruding utensil.

Vent seal actuated by wax motor

Testing The Detergent Door and Dispenser

1. Disconnect the wires from dispenser. **wax motor** & close detergent door.
2. Put the unit into service mode and check for 120 VAC to the wax motor (refer page 2 of this fast track)
3. In approximately 40 seconds the **wax motor** will open the door.
4. After the dispenser opens, the rinse aid will be activated.
5. Close detergent door to repeat test

Upper Nozzle : Remove it by rotating the holder. (counterclockwise)

Middle Nozzle : Remove it by rotating the holder. (counterclockwise)

Lower Nozzle : Pull it out carefully from the Assy sump.